Lab 09 - Configure and deploy self-service password reset

Lab scenario

The company has decided to empower the employees and enable self-service password reset. You must configure this setting in your organization.

Estimated time: 15 minutes

Exercise 1 - Create a group with SSPR enabled and add users to it

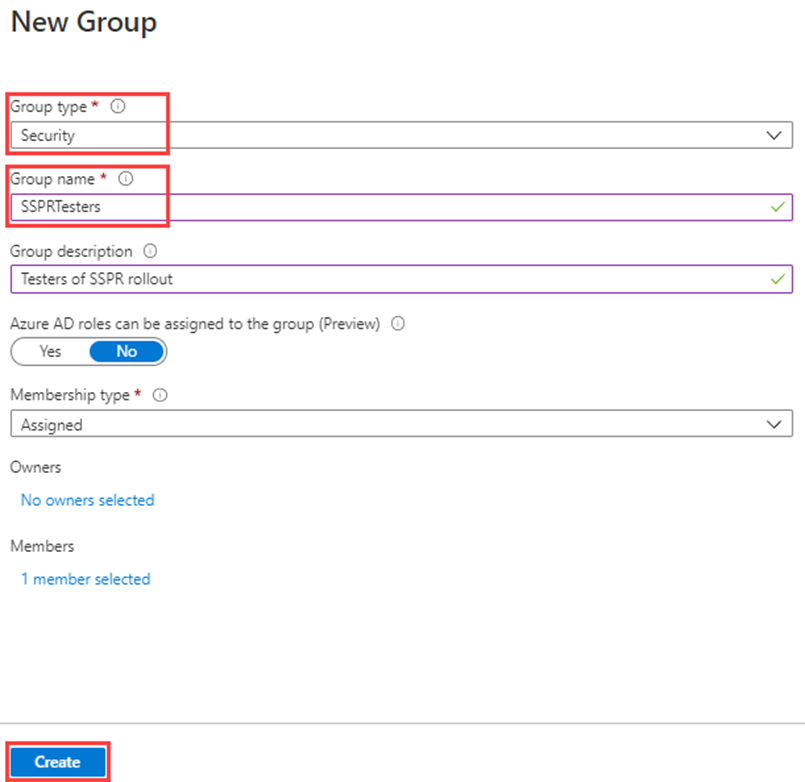
Task 1 - Create a group to assign SSPR to

You want to roll out SSPR to a limited set of users first to make sure your SSPR configuration works as expected. Let’s create a security group for the limited rollout and add a user to the group.

1. On the Azure Active Directory page, under **Manage**, select **Groups** and select **New Group** on the right side window.
2. Create a new group using the following information:

| **Setting** | **Value** |
| --- | --- |
| Group type | Security |
| Group name | SSPRTesters |
| Group description | Testers of SSPR rollout |
| Membership type | Assigned |
| Members | Jurgis Zukas |
|  | Bidisha Patowary |
|  | Andre Lawson |

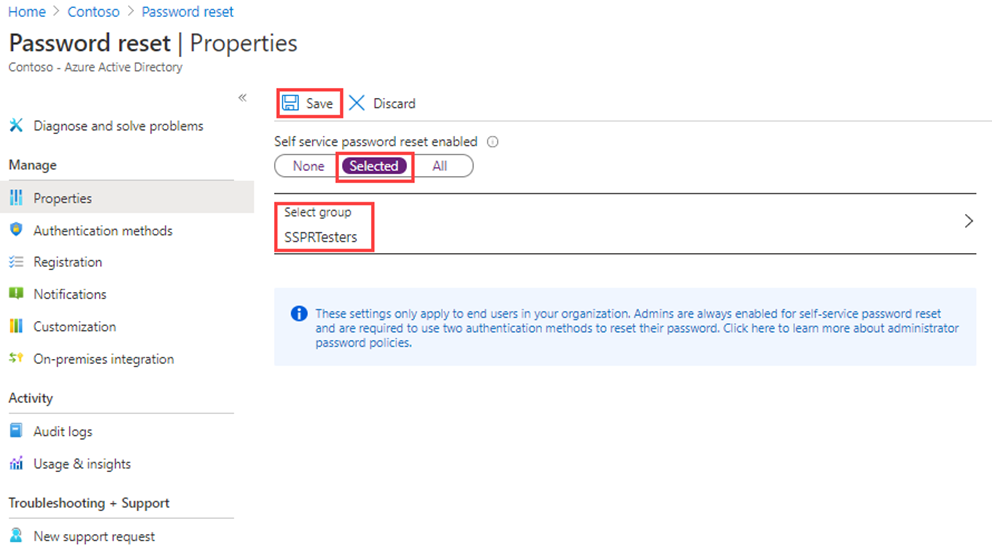
1. Select **Create**.

[](https://microsoftlearning.github.io/SC-300-Identity-and-Access-Administrator/Instructions/Labs/media/lp2-mod2-create-sspr-security-group.png)

Task 2 - Enable SSPR for you test group

Enable SSPR for the group.

1. Browse back to the Azure Active Directory page.
2. Under **Manage**, select **Password reset**.
3. On the Password reset page Properties page, under **Self service password reset enabled**, select **Selected**.
4. Select **Select group** and choose **SSPRSecurityGroupUser**.
5. In the Default password reset policy pane, select the **SSPRTesters** group.
6. On the Password reset page Properties page, select **Save**.

[](https://microsoftlearning.github.io/SC-300-Identity-and-Access-Administrator/Instructions/Labs/media/lp2-mod2-enable-password-reset-for-selected-group.png)

1. Under **Manage**, select and review the default values for the **Authentication methods**, **Registration**, **Notifications**, and **Customization** settings.

**Note** it is important to have **phone** selected as one of the authentication methods for the rest of this lab, but you can have other options as well.

Taks 3 - Register for SSPR with Jurgis

Now that the SSPR configuration is complete, register a mobile phone number for the user you created.

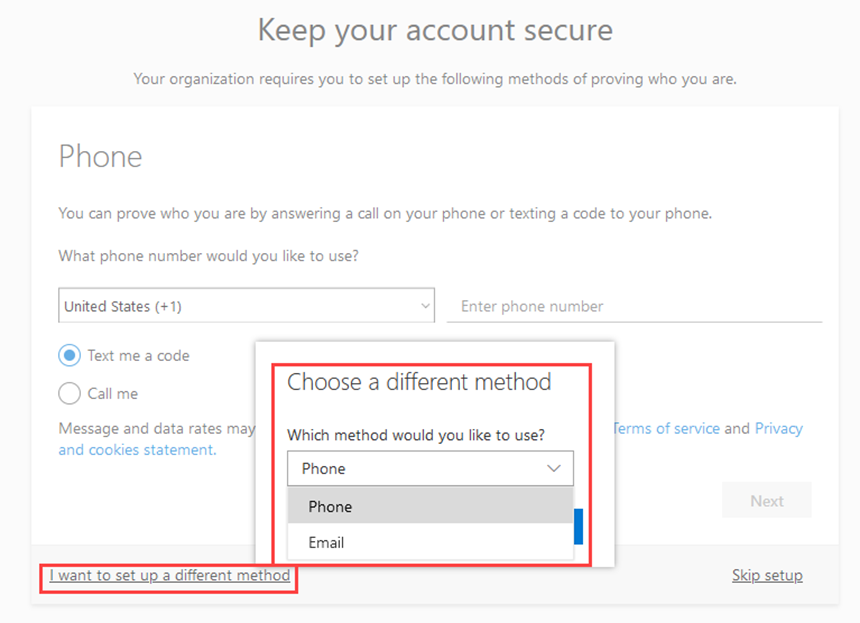
1. Open a different browser or open an InPrivate or Incognito browser session and then browse to <https://aka.ms/ssprsetup>.

This is to ensure you well be prompted for user authentication.

1. Sign in as **JurgisZ@** <<organization-domain-name>>.onmicrosoft.com with the password = Enter the admin password of the tenant(Refer the Lab Resources tab to retrieve the admin password).

**Note** - Replace the organization-domain-name with your domain name.

1. If prompted to update your password, enter a new password of your choice. Be sure to record the new password.
2. In the **More information required** dialog box, select **Next**.
3. On the Keep your account secure page, user the **Phone** option.

[](https://microsoftlearning.github.io/SC-300-Identity-and-Access-Administrator/Instructions/Labs/media/lp2-mod2-keep-your-account-secure-page.png)

**Note** - In this lab, you will use the **Phone** option. Enter your mobile phone details.

1. Enter your personal cell phone number into the phone number field.
2. Select **Text me a code**.
3. Select **Next**.
4. When you receive the code on your mobile phone, enter the code in the text box and then select **Next**.
5. After your phone has been registered, select **Next** and then select **Done**.
6. Close the browser. You do not need to complete the sign in process.

Task 4 - Test SSPR

Now let’s test whether the user can reset their password.

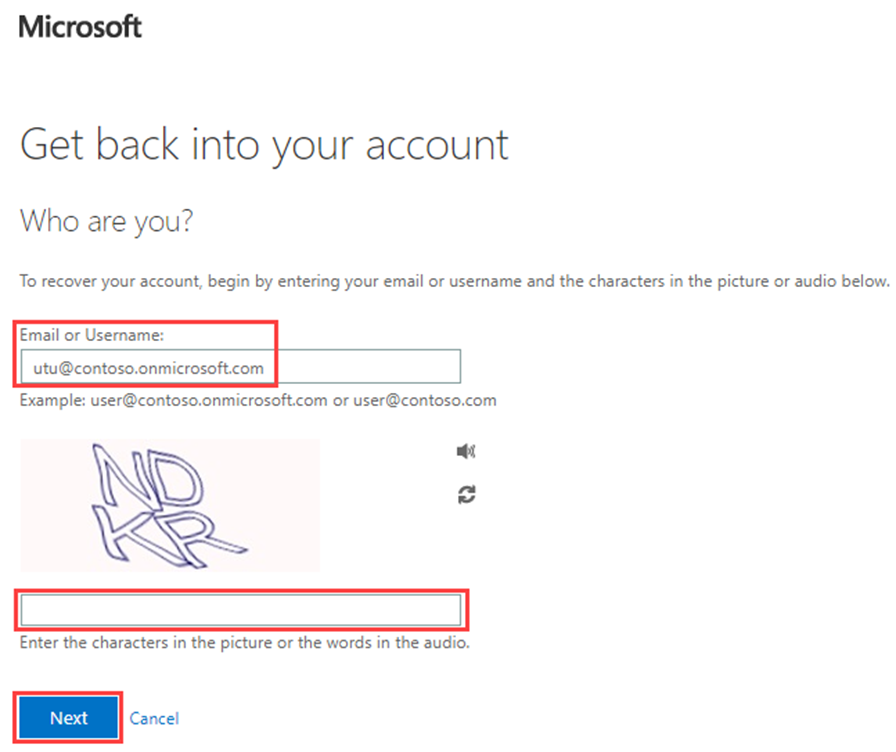
1. Open a different browser or open an InPrivate or Incognito browser session and then browse to [https://portal.azure.com](https://portal.azure.com/).

This is to ensure you well be prompted for user authentication.

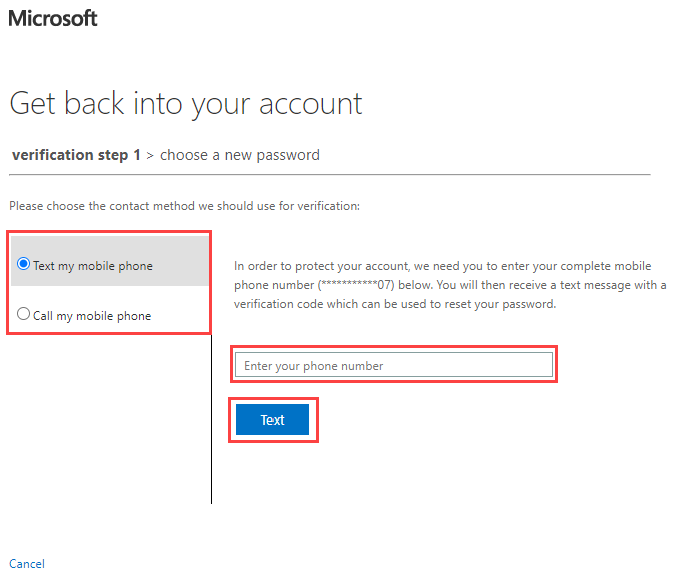
1. Enter **JurgisZ@** <<organization-domain-name>>.onmicrosoft.com and then select **Next**.

**Note** - Replace the organization-domain-name with your domain name.

1. On the Enter password page, select **Forgot my password**.
2. On the Get back into your account page, complete the requested information and then select **Next**.

[](https://microsoftlearning.github.io/SC-300-Identity-and-Access-Administrator/Instructions/Labs/media/lp2-mod2-get-back-into-your-account-page.png)

1. In the **verification step 1** task, select **Text my mobile phone**, enter your phone number and then select **Text**.

[](https://microsoftlearning.github.io/SC-300-Identity-and-Access-Administrator/Instructions/Labs/media/lp2-mod2-sspr-verification-step-1.png)

1. Enter your verification code and then select **Next**.
2. In the choose a new password step, enter and then confirm your new password. Recommend password = **Pass@w.rd1234**.
3. When complete, select **Finish**.
4. Sign in as **JurgisZ** with the new password you created.
5. Enter your verification code and then verify you can complete the sign in process.
6. When finished, close your browser.

Task 5 - What happens if you try a user not in SSPRTesters group?

1. As a test, open a new InPrivate browser window and try to log into the Azure Portal as GradyA, and select **Forgot my password** option.